

Samson Corporation Customers,

As of February 2012 Samson Corporation has launched its new online warranty filing system. Please discontinue the use of the faxed in field warranty claim. The web address for Samson corporations new online warranty system is www.samsonwarranty.com. Once you have reached the site you will be prompted to set up an account. The instructions below will help guide you in this process. Once your company has signed up they will be able to file claims, track claim progress, manage users for your company, and have a data base of warranty claims submitted to Samson Corporation.

Samson Corporation Warranty System

Getting Started

Becoming a user on Samson Corporations web based warranty site allows your company to have warranty information at any time. This system is designed for your company to easily file, track, and log warranty claims with Samson Corporation.

Becoming a User

Now that you have reached the link to sign on to Samson's warranty web site click the register button and let's get started! Below is a sample of the screen you will need complete to become a user. This sign up information is to be completed by the person in your company who will be the administrator. The administrator will have the ability to add and edit users on the system.

Sign Up Screen Example:



Administrator

Only approved service company employees and their representatives are allowed to register. You will need your **Service Center Customer Number** assigned to your service center by Samson in order to complete this form. This number is your account number at Samson Corporation.

Screen Name	<input type="text"/>
First Name	<input type="text"/>
Last Name	<input type="text"/>
Email	<input type="text"/>
Password	<input type="text"/>
Reenter Password	<input type="text"/>
Service Center Customer Number	<input type="text"/>
	<input type="button" value="Sign-Up"/>

Congratulations you are now registered with Samson Corporations Warranty system. The information you have submitted is now sent to Samson's Warranty Administrator for validation. Once it is validated you will receive an E-mail notification stating you are now an active user. Additional instructions will be available inside the system to assist you.